DASH® Rapid PCR System

Portal Training

Nuclein Customer Support

Portal Access & Use

ADMIN SPECIFIC

Portal Access & Use

Internet Connection is Required

- **Wi-Fi Connection:**
  1. After initial log-in, tap on "Settings" on the DASH Instrument
  2. Tap "Wi-Fi Configuration" and "Enable Wi-Fi"
     - You should see the Wi-Fi sources displayed
  3. Choose the Wi-Fi source and tap "Configure"
  4. Enter the password and tap "Connect"
     - Once connected, you should see the blue "F" at the bottom of the GUI

- **If ethernet connection is preferred:**
  Contact your internal IT department to connect via Ethernet

Refer to IFU-06-023 for further guidance

Portal Access & Use

Advantages of Utilizing the Portal

- Administrator access to test reporting feature

- Administrator access to add and modify users and sites

- Instrument data log access for remote troubleshooting by Nuclein Customer Support, as needed

- Future remote software updates, as needed

Refer to IFU-06-023 for further guidance

Portal Access & Use

Portal Access Set-up

- Portal set-up is initiated by Nuclein Customer Support
  - Organization set-up
  - Admin account
  - Access to add and modify operators and PINs

- Designated Admin will receive login email

- Multi-Factor Authorization (MFA) code to be sent through email

Refer to IFU-06-023 for further guidance

Welcome to the Nuclein Portal. An account has been created for you by an administrator. Before you can use the portal, you need to set your password. You can do so using the link https://nuclein-portal.galencloud.com/password/forgot

Once you click on the link, you will be redirected to a page that will ask for your email address. Enter the email address in which you received the first mail. Once you enter the email address and click continue, you will receive another email with a 6 digit code. This code is needed to set your password. Enter the code and the password you want to set on the page that opens when you click the link above.

Once you have set your password you can login using the link https://nuclein-portal.galencloud.com. If you have trouble setting your password or login in to the portal, please reach out to Nuclein DASH support at customersupport@nuclein.com or call 1-888-992-DASH (3274).

Thank you,

Nuclein

Nuclein
8305 Cross Park Drive, Austin, TX 78754, US
You are receiving this mandatory email because you signed up with Nuclein cloud.
Galen Data, Inc. 1331 Gemini Ave., Suite 305, Houston, TX 77058

Portal Access & Use

Multi-Factor Authentication (MFA)

Enable Multi-Factor Authentication?

How would you like to receive your authentication code?

You will be asked for an authentication code when you log in to your account

Email

The OTP code required for authentication will be sent to your registered email address.

SMS

The OTP code required for authentication will be sent to your verified primary phone number.

One-Time Password Generator

Connect an authenticator app that generates verification codes. You can use the codes when we need to verify your identity.

Multi-Factor Authentication (MFA)

Email

6-digit code will be sent to the email address associated with the Administrator

SMS

6-digit code will be sent to the Administrator's verified phone number

Authenticator App

All subsequent log-in attempts will result in the MFA authentication code being generated by the authenticator app
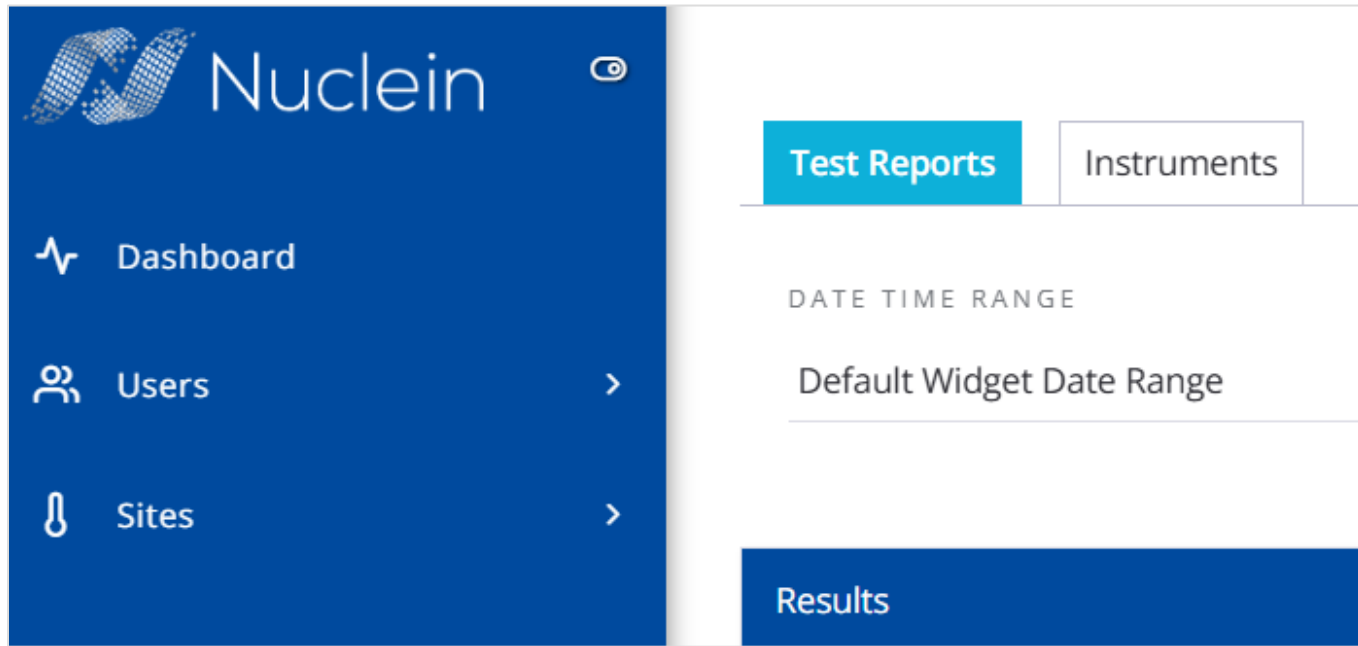
Portal Access & Use

User Role	Portal Access	View Results	Create & Edit Users	Create & Edit Sites	Instrument Access
Organization Admin	✔	✔	✔	✔	✔
Site User	✘	✘	✘	✘	✔

Refer to IFU-06-023 for further information

Portal Access & Use

Portal Functions

Dashboard:
- Test Reports/Results:
  - Filter and View test results
- Instruments
  - View instruments, edit settings

Users tab:
- List of users within the Org.
- Create/Edit Users

Sites tab:
- List of sites within the Org.
- Create/Edit Sites

Refer to IFU-06-023 for more information.